

## **QUALITY POLICY STATEMENT**

The age technologies group has developed and implemented a Quality Management System (QMS) meeting the requirements of BS EN ISO 9001:2015 to ensure that the products and services provided by its group of companies, meet our customer's requirements and satisfaction for quality and consistency.

The group QMS has the Chairman's personal commitment and support and through the leadership and commitment of the Group QHSE & Logistics Manager and management team, the group shall endeavour to exceed customer expectations.

The Group Chairman is responsible for setting of the Quality Policy and reviewing annually, together with ensuring adequate resources are available to enable quality objectives to be achieved, training to be undertaken and the effective operation of the QMS.

The Group QHSE & Logistics Manager is committed to ensuring customer and applicable statutory/regulatory requirements are identified, acknowledged and met, and to continually improve the effectiveness of the QMS through identifying and addressing risks and opportunities that could affect customer satisfaction providing products and services.

The Group QHSE & Logistics Manager shall;

- Ensure the QMS is established, implemented, integrated and maintained through a plan, do, check act process approach with risk based thinking, promoting this through the Group and supporting the Management Team.
- Set and communicate Quality Objectives and the importance of an effective QMS to all personnel promoting continual improvement and providing support to ensure QMS objectives are achieved.
- Liaise with the Group Chairman to ensure the Quality Policy and Objectives are in keeping with the standard and the Group direction and to request resources for the effective operation of the QMS.
- Promote communications and relationships with customers, external providers and all interested parties to ensure the best possible service and performance.

## The Management Team shall;

- Ensure processes & procedures they are responsible for that fall within the QMS are managed by a
  plan, do, check act process approach and that risk based thinking is applied with the support of the
  Group QHSE & Logistics Manager.
- Ensure that all personnel are trained and competent to undertake their duties.

All personnel are responsible for helping to achieve Quality Objectives and ensuring the Quality Policy is observed and supported during day to day activities.

The Quality Policy is communicated to personnel electronically, provided to customers at their request electronically and is on display in the reception area for visitors.

APDarling	12th December 2022
Signed:	Date:
Mr. Adam Darling	
Group Chairman	
Approval Stamp:	